

## Install Vodia Phone App on a Windows or MAC Computer

Download and install the app onto your computer

For Windows click [here](#) (this will open the Microsoft App Store)

For MAC click here

At the Enter URL screen, enter the URL given to you by the service provider. (This is unique to each company)  
Press the Connect button



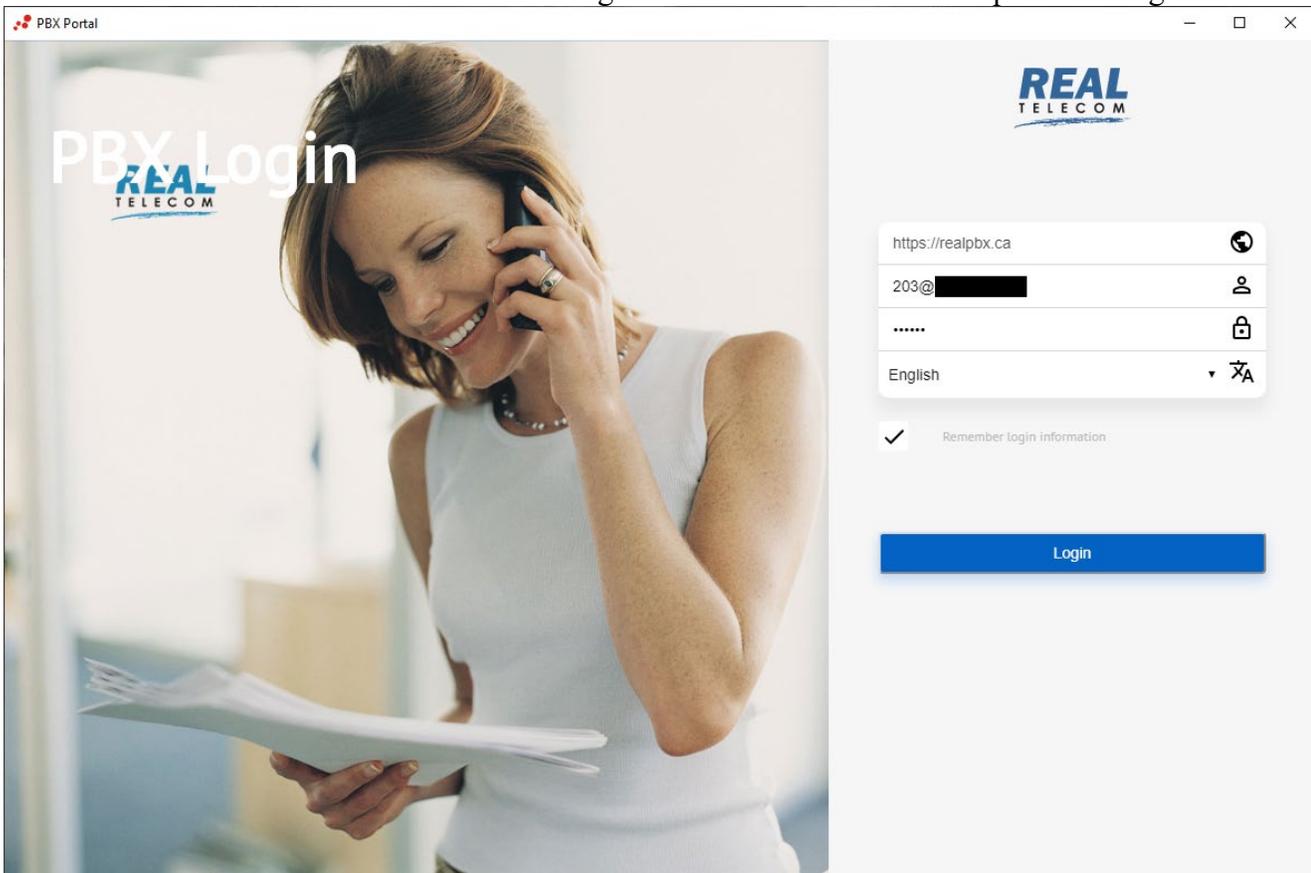
This will open the login screen

Enter your extension then the @ symbol then your hosted domain name (this will be provided to you from your service provider)

Enter your password (as per your service provider)

Select your language

Make sure the checkbox beside “Remember login information” is checked then press the Login button



You are now using the Vodia Phone App on your computer

Below is an example of the computer app.

The screenshot displays the REAL TELECOM PBX Portal interface. At the top left, the logo for REAL TELECOM is visible. The main navigation bar includes 'Home', 'Calls', 'Messages', 'Voicemail', 'Recordings', and 'Address Book'. The user's current extension is 203, and their status is 'DND is off none'. The interface is divided into several sections:

- Left Sidebar:** A search bar and a list of users/boxes including 'After Hours Mailbox 261', '211', '205', '202', '200', '212', '206', '207', '210', '201', 'MailBox 260', and '204'. A volume control slider is located at the bottom of this sidebar.
- Top Call Summary:** A blue bar showing call statistics: 11 TOTAL CALLS, 10 INBOUND CALLS, 1 OUTBOUND CALLS, and 0 MISSED CALLS.
- Recent calls:** A list of recent calls with green checkmarks, including numbers like 200, 210, 210, 201, and 905-2, along with timestamps.
- Phone Section:** Options for 'Web Browser' and 'Desk phone' are available.
- Agent Profile:** A card for the current agent, 'Temp', with extension 203.
- Right Panel:** Sections for 'My calls' and 'Calls in domain'.

Version: 3.0.1

## Install Vodia Phone Mobile App - Android

Go to the Play Store  and search for Vodia Phone  or click the store icon to go directly to the app.

Install the app  
Launch the app

At the Enter URL screen, enter the URL given to you by the service provider. *(This is unique to each company)*  
Press the Connect button



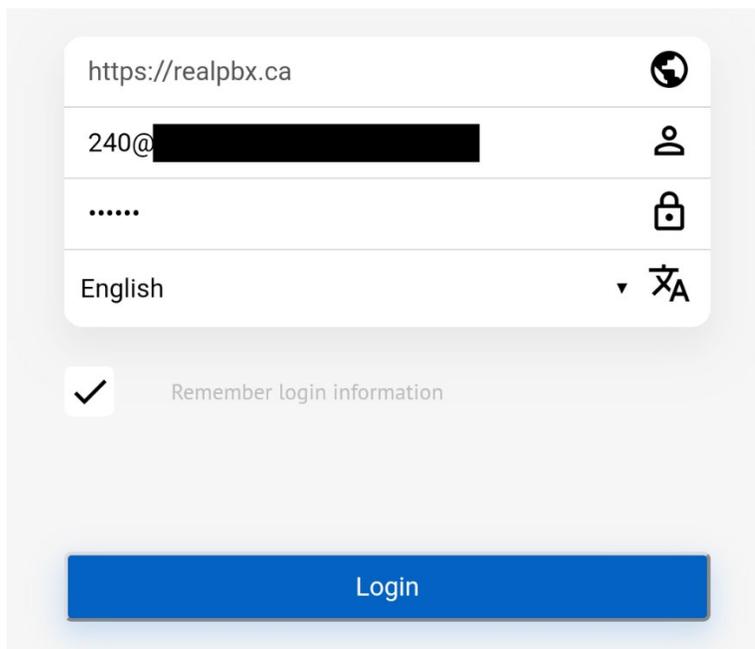
This will open the login screen

Enter your extension then the @ symbol then your hosted domain name *(this will be provided to you from your service provider)*

Enter your password *(as per your service provider)*

Select your language

Make sure the checkbox beside “Remember login information” is checked then press the Login button



You are now using the Vodia Phone App on your mobile device.

Below is an example of the mobile app.

Navigation bar with icons for search, call, video call, chat, and DND status (DND is off).

Contact entry: Profile icon, red status indicator, and number 202.

Contact entry: Profile icon, red status indicator, and number 200.

Contact entry: Profile icon, red status indicator, and number 206.

Contact entry: Profile icon, red status indicator, and number 207.

Contact entry: Profile icon, red status indicator, and number 210.

Contact entry: Profile icon, red status indicator, and number 205.

Contact entry: Profile icon, red status indicator, and number 201.

Contact entry: Profile icon, red status indicator, and text MailBox 260.

Contact entry: Profile icon and red status indicator.

# Install Vodia Phone Mobile App - iPhone

Go to the App Store  and search for Vodia Phone  or click the store icon to go directly to the app.

Install the app

*You will need another device or PC to assist with the next part.*

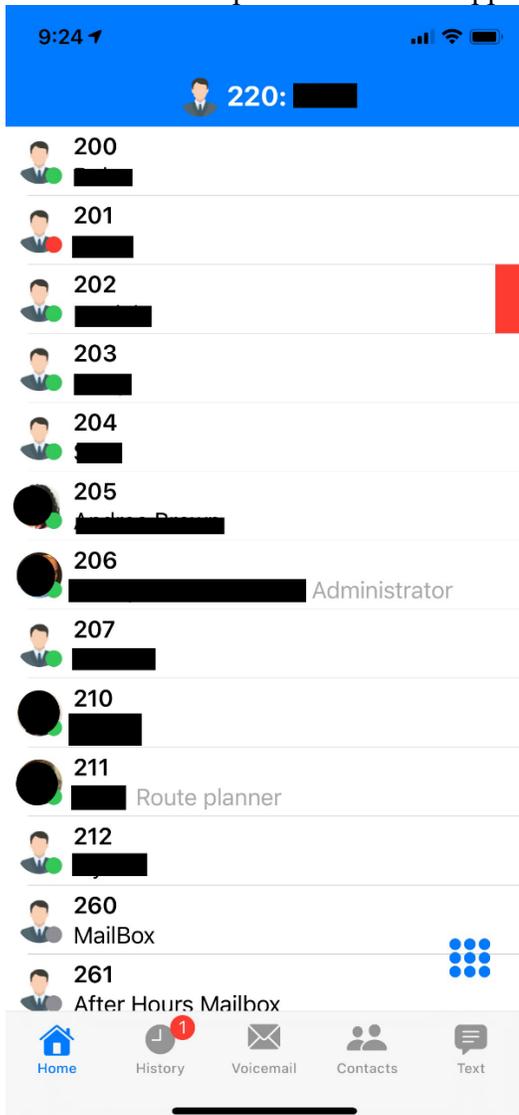
An Email will be sent to you with a QR Code attached (it will come from realpbx179@realtelecomm.net). This QR Code is specific to you and your user account.



*(edited sample)*

Launch the app and scan the QR Code

Below is an example of the mobile app.



-  Not Logged In
-  Available
-  On A Call
-  Do Not Disturb
-  Outbound Call
-  Inbound Call
-  On A Call
-  Call
-  Chat

-  History
-  All Users
-  Recent Calls
-  Favorites
-  Voicemail
-  Import Contacts
-  Add Contact
-  Delete
-  Edit Contact

-  Search
-  Forward Calls
-  DND Off
-  DND ON
-  My Calls
-  Current Active Calls
-  Expand
-  Shrink
-  Enter Number to Call

 Volume Control

 Phone

 Web Browser

 Desk phone

Choose Device For Calls